

River View Primary and Nursery School

Suffolk Road, Stapenhill, Burton on Trent, DE15 9HR

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Wednesday 21st January 2026

Dear Parents/Guardians

We are writing to let you know that from 1st March 2026 we will no longer be using ParentPay to manage payments into school. **From 1st March 2026, ALL online payments including dinners, trips, wraparound care clubs, fundraising items and events will be made through Arbor.**

Parents/guardians will be able to do this via the Arbor App or online portal.

We have previously circulated lots of information about logging into the app and we are pleased to say that most parents have already successfully done so. A reminder, your username for the app or online portal is your email address. If you are still having difficulties logging in, please contact us on office@riverview.staffs.sch.uk or speak to one of the office staff.

We are in the process of setting up Arbor to accept payments from 1st March onwards and will keep you updated over the coming weeks, but for the time being **please continue to use ParentPay as normal.**

You can also make cash payments in person at the front office during school hours and we are pleased to say that you can continue to do this after 1st March 2026, if you prefer.

Thank you for your continued support,

Yours sincerely

A handwritten signature in blue ink, appearing to read 'M Whitehouse'.

Mrs M Whitehouse

Headteacher

Learning together to build a brighter future